

**NOTICE OF RELEVANT REPRESENTATION FOR A PREMISES  
LICENCE/CLUB PREMISES CERTIFICATE (Review/Variation/  
New)  
UNDER THE LICENSING ACT 2003**

---

We:

Cumbria Police	€	Name: .....
Fire Authority	€	Name: .....
Environmental Health	€	Name: .....
Health & Safety	€	Name: .....
Planning Authority	€	Name: .....
Social Services	€	Name: .....
Trading Standards	€	Name: ..... CATHERINE SMITH
Any Other Person	€	Name: .....

Hereby give notice of objection to the Premises Licence as listed below:

<b>LAGO, UNIT 6 ST MARTINS PARADE</b>	
<b>WINDERMERE</b>	<b>Post code (if known): LA23 3DY</b>

This Notice of Objection relates to the following licensing objective:

*(Please tick one or more boxes)*

- |   |               |
|---|---------------|
| 1) the prevention of crime and disorder | €             |
| 2) public safety                        | €             |
| 3) prevention of Public Nuisance        | € <b>TICK</b> |
| 4) the protection of children from harm | €             |

**GROUNDINGS FOR RELEVANT REPRESENTATION**

We hereby give notice that we object to the application for a Premises Licence on the following grounds:

The licensee has not complied with his License under The prevention of Public Nuisance under Item 2, no noise generated on the premises which give rise to nuisance and Item 4 respecting the needs of local residents in leaving the premises quietly. Live music has taken place and complaints from residents ignored despite recordings and logs when loud sound levels gave cause for complaints from residents which is contrary to the Licensees Application recently submitted.

Please note that the land that the application refers to for outside seating is not within the curtilage of the Lago premises, in fact it belongs to the Council.

Please provide as much information as possible to support this relevant representation: *(e.g. please list any additional information, e.g. dates of problems which are included in the grounds for review)*

**Suggested Conditions that could be attached to the Licence to address these issues:**

Signature: ... ..

Date: 07 March 2024.....

Contact Name and address for correspondence:  
CATHERINE SMITH

<b>WINDERMERE</b>	
<b>Telephone number:</b>	
<b>If you would prefer us to correspond with you using an e-mail address your e-mail address:</b>	

**PLEASE NOTE :**

- 1. THE GROUNDS FOR ANY RELEVANT REPRESENTATIONS MUST BE BASED ON ONE OR MORE OF THE LICENSING OBJECTIVES ONLY.**
- 2. YOUR NAME, ADDRESS, PHONE NUMBER AND EMAIL ADDRESS MUST BE SUPPLIED.**
- 3. You may email this form to;  
[licensing@westmorlandandfurness.gov.uk](mailto:licensing@westmorlandandfurness.gov.uk)**

**From:**  
**To:** [Licensing](#)  
**Subject:** Lago, Bowness on Windermere objection Dr. M J Hynes  
**Date:** 07 March 2024 15:43:17

---

Dear Sirs,

I refer to the current application from one of the units directly below our residential development in Bowness on Windermere.

Premises licence number  
PL(A)041722

The licence was originally granted despite significant objections from residents and indeed the town council. However, various conditions were placed on the licence holder! These conditions have been flagrantly & consistently ignored!! Our residents have fulfilled every obligation in indicating these incidents to environmental and planning authorities!

Despite numerous complaints with appropriate evidence, no action has been taken, despite documented transgressions; the business continues to ignore their obligations.

The latest application is totally ridiculous and the claim stating that there has been little objection is so obviously & blatantly untrue!!

The licence should be completely revoked and any alteration is untenable.

I hope the licensing board will carefully review this totally inappropriate licence that is making a mockery of licensing regulations .

Yours sincerely,  
Michael Hynes

Dr. M J Hynes

**NOTICE OF RELEVANT REPRESENTATION FOR A PREMISES  
LICENCE/CLUB PREMISES CERTIFICATE  
(Review/Variation/New)  
UNDER THE LICENSING ACT 2003**

---

We:

- Cumbria Police                  Name: .....
- Fire Authority                  Name: .....
- Environmental Health          Name: .....
- Health & Safety                 Name: .....
- Planning Authority             Name: .....
- Social Services                 Name: .....
- Trading Standards             Name: .....
- Any Other Person              Name: Richard V. Glenister

Hereby give notice of objection to the Premises Licence as listed below:

<b>Postal Address of premises or club premises:</b> <b>LAGO Wine Bar, Unit 6, St. Martin's Parade</b>	
<b>Post town: Bowness-on-Windermere</b>	<b>Post code (if known): LA23 3DY</b>

This Notice of Objection relates to the following licensing objective:

*(Please tick one or more boxes)*

- |   |                                     |
|---|-------------------------------------|
| 1) the prevention of crime and disorder | <input type="checkbox"/>            |
| 2) public safety                        | <input checked="" type="checkbox"/> |
| 3) prevention of Public Nuisance        | <input checked="" type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/>            |

**GROUNDINGS FOR RELEVANT REPRESENTATION**

We hereby give notice that we object to the application for a Premises Licence on the following grounds:

**Variation to Licence PL(A)041722 dated 26/02/2024**

**The applicant has dishonestly stated "... and have had very few complaints at all."**

**This is untrue and there have been a barrage of complaints by residents on the unacceptable level of noise from loud, live and recorded music. Sometimes to such a level that they cannot even listen to their own TV. Don't believe Lago's assurances as there has been total disregard to adherence to the License conditions.**

**These numerous complaints have been represented to Environmental Health (Phil Metcalf) and more recently to Licensing and Pavement Licencing.**

**Residents have even gone down in person to plead the volume be reduced.**

**The content of previous complaints should be studied and importantly statements about the effect on individual's mental health MUST NOT BE UNDERESTIMATED; a resident even offered accommodation at their hotel on an occasion when it was so unbearable for another resident to remain in residence.**

**Patrons taking glasses outside would greatly compound the nuisance to residents, also impeding the access route to the underground garage for waste and recycling disposal as well to and from vehicles. Some single female residents already feel uncomfortable passing by the Lago, especially at night.**

**Please provide as much information as possible to support this relevant representation: (e.g. please list any additional information, e.g. dates of problems which are included in the grounds for review)**

**Residents have submitted nuisance logs and sound recordings to Environmental Health over a considerable period.**

**Technically Lago are trading illegally as the Licence is for the wrong address, their Post Code is LA23 3DY but the Licence is for my residential apartment at LA23 3GQ. For several months I received their mail, letters, invoices and demands. The first item (copy available) an HMRC Overdue payment for £4,777.76 which was a shock on opening until the error realised. Packages were also received and deliveries attempted at my address, which I diverted or personally delivered to Lago. Eventually their suppliers were notified of the correct address.**

**Suggested Conditions that could be attached to the Licence to address these issues:**

**It was incomprehensible that the Licence was ever granted as there were so many written objections and verbal representations at the hearing (including my own).**

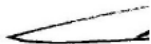
**This variation application should be totally rejected.**

**Note that a previous application for a Pavement Licence was rejected.**

**Furthermore the Licence\* should be immediately rescinded and the Lago Wine Bar forcibly shut down for continual none compliance of mandatory conditions.**

**(\*The Licence for my residential apartment at LA23 3GQ withdrawn).**

**Signature:**



**Date: 7<sup>th</sup> March 2024**

<b>Contact Name and address for correspondence:</b> Richard V. Glenister, St. Martin's Court, St. Martin's Parade	
<b>Post town: Bowness-on-Windermere</b>	<b>Post code: LA23 3GQ</b>
<b>Email Address:</b>	
<b>Telephone number:</b>	
<b>If you would prefer us to correspond with you using an e-mail address your e-mail address:</b>	

**PLEASE NOTE :**

1. **THE GROUNDS FOR ANY RELEVANT REPRESENTATIONS MUST BE BASED ON ONE OR MORE OF THE LICENSING OBJECTIVES ONLY.**
2. **YOUR NAME, ADDRESS, PHONE NUMBER AND EMAIL ADDRESS MUST BE SUPPLIED.**
3. You may email this form to;  
[licensing@westmorlandandfurness.gov.uk](mailto:licensing@westmorlandandfurness.gov.uk)



**NOTICE OF RELEVANT REPRESENTATION FOR A PREMISES  
LICENCE/CLUB PREMISES CERTIFICATE  
(Review/Variation/New)  
UNDER THE LICENSING ACT 2003**

---

We:

- Cumbria Police                Name: .....
- Fire Authority                Name: .....
- Environmental Health        Name: .....
- Health & Safety               Name: .....
- Planning Authority           Name: .....
- Social Services               Name: .....
- Trading Standards           Name: .....
- Any Other Person            Name: Abigail Gregg

Hereby give notice of objection to the Premises Licence as listed below:

<b>Postal Address of premises or club premises:</b> LAGO Wine Bar, Unit 6, St. Martin's Parade	
<b>Post town:</b> Bowness-On-Windermere	<b>Post code (if known):</b> LA23 3DY

This Notice of Objection relates to the following licensing objective:

*(Please tick one or more boxes)*

- |   |                                     |
|---|-------------------------------------|
| 1) the prevention of crime and disorder | <input type="checkbox"/>            |
| 2) public safety                        | <input checked="" type="checkbox"/> |
| 3) prevention of Public Nuisance        | <input checked="" type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/>            |

**GROUNDINGS FOR RELEVANT REPRESENTATION**

We hereby give notice that we object to the application for a Premises Licence on the following grounds:

**Variation to Licence PL(A)041722 dated 26/02/2024**

I am writing to express my strong objection to the proposed variation of licence for LAGO. I was surprised to see this proposal as I believe a pavement licence has previously been rejected. Furthermore, I have been made aware of several false statements within the proposal.

One of the main concerns I have is the issue of noise. The music played at LAGO is far from being 'background' music, as it can be clearly heard by residents living above, including myself. Despite this, the proposal claims that there have been very few complaints regarding noise. This contradicts the reality of the situation, as there have been numerous complaints about the noise levels. I have no faith in LAGO's assurances as they have failed to adhere to the licensing conditions so far. The complaints have been reported to Environmental Health (Phil Metcalf) and more recently to Licensing and Pavement Licencing.

Granting LAGO the permission to have outdoor seating fills me and my neighbors with dread. I have large windows that overlook the proposed seating area, and the noise is already a significant problem. Allowing seating outside would only exacerbate the noise issue. Additionally, Mr. Ellis, has failed to abide by the current noise management agreement, and allowing more noise and rowdiness will only worsen the situation.

Having customers taking glasses outside would create even more nuisance for residents and could potentially be dangerous having glass outdoors. It could also cause issues with accessing the underground garage for waste disposal as well as accessing our vehicles. I am a single female and it can sometimes already be uncomfortable walking past the bar at night time, this is only going to make me feel more vulnerable if there are people drinking and getting rowdy outside the bar. It's important to consider everyone's comfort and safety, including the elderly and young children who also live in my block.

In light of these concerns, I strongly object to the approval of the proposed licence for LAGO. Therefore I request that you consider these objections and carefully reevaluate the impact this decision would have on the residents in the area.

**Please provide as much information as possible to support this relevant representation: (e.g. please list any additional information, e.g. dates of problems which are included in the grounds for review)**

Residents have submitted nuisance logs and sound recordings to Environmental Health over a considerable period and one of my neighbours is having the noise recording equipment installed in their flat.

Technically Lago are trading illegally as the Licence is for the wrong address, LAGO'S Post Code is LA23 3DY but the Licence is for the residential apartment area at LA23 3GQ which includes mine and others apartments. Furthermore, as far as I am aware the land on which this would have to be on is not within Lago curtilage and in fact belongs to the council.

**Suggested Conditions that could be attached to the Licence to address these issues:**

Prohibiting patrons from taking their glasses outside the premises.

The pavement should be kept clear for residents to access the underground car park.

These conditions will mitigate the impact on residents and maintain a harmonious environment, but I must say it was unfathomable that the Licence was ever granted in the first place as so many local residents objected with written objections and verbal representations at the hearing. It is my opinion that this application should be fully rejected as previously a pavement license had been and nothing has changed since, infact since that rejection LAGO has only caused more issues!

**Signature:**

**Date: 13<sup>th</sup> March 2024**

**Contact Name and address for correspondence:**

Abigail Gregg  
St. Martin's Court,  
St. Martin's Parade

**Post town:** Bowness-On-Windermere

**Post code:** LA23 3GQ

**Email Address:** REDACTED

**Telephone number:** REDACTED

If you would prefer us to correspond with you using an e-mail address your e-mail address: REDACTED

**PLEASE NOTE :**

1. **THE GROUNDS FOR ANY RELEVANT REPRESENTATIONS MUST BE BASED ON ONE OR MORE OF THE LICENSING OBJECTIVES ONLY.**
2. **YOUR NAME, ADDRESS, PHONE NUMBER AND EMAIL ADDRESS MUST BE SUPPLIED.**
3. **You may email this form to;**  
[licensing@westmorlandandfurness.gov.uk](mailto:licensing@westmorlandandfurness.gov.uk)



## GROUNDS FOR RELEVANT REPRESENTATION

We hereby give notice that we object to the application for a Premises Licence on the following grounds:

### **Variation to License PL(A)041722 dated 26/02/2024**

The said 'proposed licence variation' applied for by Mr Lee Ellis of LAGO has several false statements and clearly again has no thought for the residents that live here.

Surely after having an application already rejected last year this variation cannot happen, he has already proven that he cannot follow the terms of his current licence.

Loud music being played regularly, which certainly isn't 'background' music! couldn't be far from it! Some evenings it sounds like a nightclub and we can't hear our television for the music. The music being played is a loud heavy base dance music where myself, partner and neighbours have been down constantly in the last several months to complain about this. We have resorted some evenings to banging on the floor as we are tired of having to re visit the bar to complain again and again!

Live amplified music also happens several times a week, where the musicians may as well be accompanying us in our living room! The sound and vibrations are unacceptable and not appropriate for the size of the bar and the environment with homes directly above.

These issues are also under investigation with environmental health, and we have documented with noise diaries and using the sound app as requested. – evidence of this can be provided.

Also has clearly lied in stating there has been very few complaints, there has been considerable complaints from my husband and myself and other neighbours. We arrived home one evening in December after a family bereavement to find that a live DJ was playing in the bar!

I now have huge anxiety when I have to return home from work and face an evening of disturbance from the bar, and is hugely intimidating for me to enter the bar as a solo female to plead with the bar staff to turn the volume down repeatedly.

We shouldn't be controlled by this constant disturbance and be forced to go to bed at a time when they have controlled the music.

Altering the current licence to allow drinks outside (to then add seating outside) will generate more noise and nuisance and is only going to make the situation greatly worse.

In summer the doors will be open making both the music level louder and also the disturbance from intoxicated customers louder.

I would like to strongly stress my objections to this happening and any further requests from Mr Ellis as he cannot follow any agreements already put in place and needs to be fined for the false statements included in his current proposal and an abatement notice needs to be put in place.

My husband and myself's mental health is becoming increasingly worse by this current situation and doesn't need to be heightened by any more added stress.

**Please provide as much information as possible to support this relevant representation: (e.g. please list any additional information, e.g. dates of problems which are included in the grounds for review)**

I have attached our noise diary which includes dates of the noise nuisance from LAGO.

**Suggested Conditions that could be attached to the Licence to address these issues:**

It was impossible to understand why the Licence was ever granted as there were so many written objections and verbal representations at the hearing and our views and worries that were put across at the hearing have now come to light and we are now dealing with issues we anticipated that would happen.

This variation of the application should be totally rejected and further conditions need to be added to the current licence.

No more variations can be added to the current license to allow for further nuisance. No loud music, and or amplified live music should be played. Regular checks from the council need to be carried out to check that Mr Ellis is following the terms of his current license.

**Signature:** S Hartnett

**Date:** 12.03.2024

<b>Contact Name and address for correspondence:</b> Mrs S Hartnett St Martins Court St Martins Parade	
<b>Post town:</b> Bowness on Windermere	<b>Post code:</b> LA23 3GQ
<b>Email Address:</b>	
<b>Telephone number:</b>	
<b>If you would prefer us to correspond with you using an e-mail address your e-mail address:</b>	

**PLEASE NOTE :**

1. **THE GROUNDS FOR ANY RELEVANT REPRESENTATIONS MUST BE BASED ON ONE OR MORE OF THE LICENSING OBJECTIVES ONLY.**
2. **YOUR NAME, ADDRESS, PHONE NUMBER AND EMAIL ADDRESS MUST BE SUPPLIED.**
3. You may email this form to;  
[licensing@westmorlandandfurness.gov.uk](mailto:licensing@westmorlandandfurness.gov.uk)



**NOTICE OF RELEVANT REPRESENTATION FOR A PREMISES  
LICENCE/CLUB PREMISES CERTIFICATE  
(Review/Variation/New)  
UNDER THE LICENSING ACT 2003**

---

We: Mark Hartnett

- Cumbria Police                Name: .....
- Fire Authority                Name: .....
- Environmental Health        Name: .....
- Health & Safety               Name: .....
- Planning Authority           Name: .....
- Social Services               Name: .....
- Trading Standards           Name: .....
- Any Other Person            Name: Mark Hartnett  
.....

Hereby give notice of objection to the Premises Licence as listed below:

<b>Postal Address of premises or club premises:</b> <b>Lago</b>	
<b>Post town: Windermere</b>	<b>Post code (if known): LA23 3DY</b>

This Notice of Objection relates to the following licensing objective:

*(Please tick one or more boxes)*

- 1) the prevention of crime and disorder
- 2) public safety
- 3) prevention of Public Nuisance                    **yes**
- 4) the protection of children from harm

**GROUND FOR RELEVANT REPRESENTATION**

We hereby give notice that we object to the application for a Premises Licence on the following grounds:

**The license has previously been granted, the licensee specifically stated in court there was no wish to have tables outside at anytime. This has been adhered to up to now, but other conditions that were stipulated at the licensing court have not been adhered to.**

**The noise has been recorded and documented and sent to Environmental Health by my daughter in law previously.**

**By granting the license and allowing tables on the public pavement, this will encourage more noise outside the bar. People sat outside are likely to smoke or vape thus producing fumes. It is common knowledge these fumes are a health hazard. The fumes will rise up to the residential windows above, which when opened for fresh air will let the smells and fumes into the flats.**

**These flats are owned by hard working local occupants who only want to rest and relax after a hard day's work.**

**Please provide as much information as possible to support this relevant representation: (e.g. please list any additional information, e.g. dates of problems which are included in the grounds for review)**

**Documentation previously sent to Environmental Health.**

**It is also common knowledge that smoking and vapes and the fumes associated with them are a health hazard.**

**Suggested Conditions that could be attached to the Licence to address these issues:**

Do not allow tables on the public pavement

--

Signature: ...Mark Hartnett|.....

Date: .....

<b>Contact Name and address for correspondence:</b> Mark Hartnett	
<b>Post town:</b>	<b>Post code:</b>
<b>Email Address:</b> _____	
<b>Telephone number:</b> _____	
<b>If you would prefer us to correspond with you using an e-mail address your e-mail address:</b> _____	

**PLEASE NOTE :**

1. **THE GROUNDS FOR ANY RELEVANT REPRESENTATIONS MUST BE BASED ON ONE OR MORE OF THE LICENSING OBJECTIVES ONLY.**
2. **YOUR NAME, ADDRESS, PHONE NUMBER AND EMAIL ADDRESS MUST BE SUPPLIED.**
3. **You may email this form to;**  
[licensing@westmorlandandfurness.gov.uk](mailto:licensing@westmorlandandfurness.gov.uk)

**From:** [Dickinson, Jackie](#)  
**To:** [Licensing](#)  
**Cc:** [McCarthy, Donna](#)  
**Subject:** PL(A)041722 Lago, Unit 6, St Martins Parade, Bowness on Windermere  
**Date:** 13 March 2024 09:49:10  
**Attachments:** [image001.png](#)

---

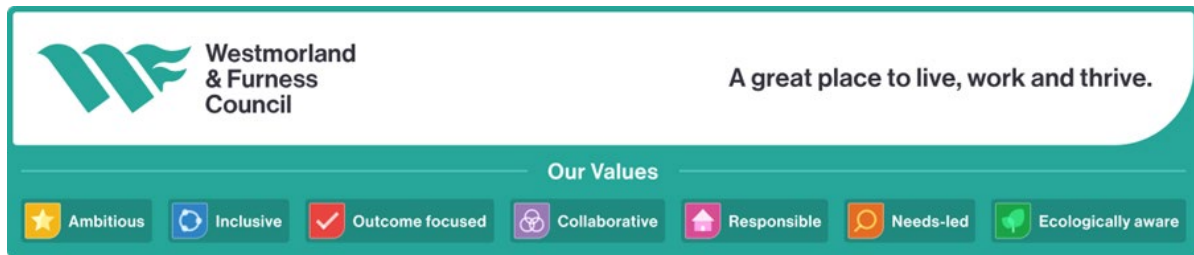
Good afternoon,

In response to the application I have the following comments on behalf of public protection.

In terms of the prevention of public nuisance I cannot make an informed decision on the application, as the condition applied for contradicts condition 5 of the existing licence.

Regards

**Jackie Dickinson** | (Specialist – Environmental Protection)  
**Westmorland & Furness Council**, South Lakeland House, Lowther Street, Kendal, Cumbria LA9 4DQ  
Tel:0300 373 3300| Direct Tel: 01539 793487 | Email: [Jackie.dickinson@westmorlandandfurness.gov.uk](mailto:Jackie.dickinson@westmorlandandfurness.gov.uk)  
Website: [www.westmorlandandfurness.gov.uk](http://www.westmorlandandfurness.gov.uk)



**From:** [jason.turner](#)  
**To:** [Licensing](#)  
**Cc:** [Pavement Licence](#)  
**Subject:** Objection to variation of licence PL(A)041722  
**Date:** 07 March 2024 10:25:28

---

To who this may concern

Please find my written objection and reasons for the application of variation to licence PL(A)041722

This application was refused last year as it was not deemed suitable- there's been a barrage of complaints to pavement licensing and Environmental health due to constant Huge unacceptable noise levels (Phil Metcalf)

These people do NOT abide by their current license and have no care for surrounding mental health of children living above and neighbours alike- they leave their door pinned open(a fire door I may add) so people can hear the music in the hope to gain business- these people opened and sat in front of your panel- accepted your requirements but never adhered to them.

They have blatantly lied in their renewed application stating they have had few complaints- you have a record of many complaints.

Sincerely

Jason Turner



NOTICE OF RELEVANT REPRESENTATION FOR A PREMISES LICENCE/CLUB PREMISES CERTIFICATE (Review/Variation/New) UNDER THE LICENSING ACT 2003

We:

Cumbria Police Name: APR 3

Fire Authority Name:

Environmental Health Name:

Health & Safety Name:

Planning Authority Name:

Social Services Name:

Trading Standards Name:

Any Other Person  Name: MR + MRS JASON TURNER.

Hereby give notice of objection to the Premises Licence as listed below.

Postal Address of premises or club premises:  
LAFFO BAR, UNIT 6, ST MARTINS  
PARADE, BURNINGHAM, LD1 4LD  
Post town: BURNINGHAM Post code (if known): LD1 3DY

This Notice of Objection relates to the following licensing objective:

(Please tick one or more boxes)

- 1) the prevention of crime and disorder
- 2) public safety
- 3) prevention of Public Nuisance
- 4) the protection of children from harm

GROUNDS FOR RELEVANT REPRESENTATION

We hereby give notice that we object to the application for a Premises Licence on the

following grounds:

VARIATION OF LICENCE PLCA) 041722 (26-2-2024)

THERE HAS BEEN A CONTINUOUS RECOMPLAINTS SENT REGARDING NOISE LEVELS, LIVE MUSIC, DOORS OPEN, SMOKING FROM LOCAL RESIDENTS - THE APPLICANT HAS "LIED" BY DISHONESTLY STATING HE HAS HAD SEVERAL COMPLAINTS - COMPLAINTS - ENVIRONMENTAL HEALTH - PH1 NETWORK + PAVEMENT LICENSING - THIS APPLICATION WAS REFUSED LAST YEAR, "AREA NOT SUITABLE" ETC.

Please provide as much information as possible to support this relevant representation: (e.g. please list any additional information, e.g. dates of problems which are included in the grounds for review)

THIS PERSON HAS NOT COMPLIED TO THE LICENCE HE ALREADY HOLDS. THIS WILL BE WORSE & CAUSE WORSE LEVELS EXTERNALLY

to the local  
neighbours -

Suggested Conditions that could be attached to the Licence to address these issues:

Doors have only - and use Spill  
Vanah should be 100% REJECTED -

Signature: [REDACTED]

Date: 8-March 2024

Contact Name and address for correspondence:

[REDACTED]

Post town: BODRESS/WOLLE Post code: LA23 39N

Email Address: [REDACTED]

Telephone number: [REDACTED]

If you would prefer us to correspond with you using an e-mail address your e-mail address:





# Notes for Interested Parties

## Licensing Act 2003 – Guidance Fact sheet

Interested parties are local residents, residents' associations, local businesses and trade groups for the purposes of the Licensing Act 2003. If you are considering making a representation (i.e. an objection) with regard to a licence application, please note the following points:

- The Licensing Act 2003 is based on 4 licensing objectives:
  - The prevention of crime and disorder
  - Public safety
  - The prevention of public nuisance
  - The protection of children from harm
- Any representation relating to an application made under the Licensing Act 2003 **must** relate to a situation, which may impact upon one or more of the above licensing objectives. If your representation does not relate to one (or more) of the licensing objectives **it must be rejected**.

### What is a relevant representation?

For example, if it was felt that a premises did not have sufficient control measures in place to prevent customers from disturbing local residents, then any one of the seven Responsible Authorities, or any interested parties, could make a representation.

### Who are the “Responsible Authorities”?

These are organisations to whom the applicant must serve a copy of a new application or for variation of an existing premises licence or club premises certificate. These organisations are:-

Cumbria Constabulary  
Cumbria Fire & Rescue Services  
Environmental Protection Group, South Lakeland District Council  
Planning Services, South Lakeland District Council (or Lake District National Park or Yorkshire Dales National park as appropriate)  
Health and Safety, South Lakeland District Council  
Social Services  
Trading Standards

### What happens if no relevant representation is made?

Where no relevant representations are made by Responsible Authorities or interested parties, the Licensing Authority must grant the licence application subject only to the mandatory conditions, and conditions or restrictions mentioned in the operating schedule.

- Any relevant representations must be made **in writing** to: Case Management (Licensing Team), South Lakeland House, Lowther St, Kendal, Cumbria, LA9 4UD
- 
- Please note that very strict time limits apply to applications and representations. The Licensing Authority must receive any representation **within 28 days of the application** being made. Following this period the Licensing Authority has 10 working days (usually 2 weeks) to consider whether a hearing will be required. It may be necessary to contact you urgently to discuss your representation and therefore it would be appreciated if you could supply a daytime or mobile telephone number and/or your email address.

**Please note that all representations are treated as public documents.**

## Representation Form



**Interested Person/Body in the vicinity of the premises detailed below**

Your Name/Company Name/Name of Body you represent.	Sally Parkyn – Clerk to Windermere & Bowness Town Council
Postal and email address	Langstone House, Broad Street, Windermere, LA23 2AB
Contact telephone number	

Name of the premises you are making a representation about.	Lago
Address of the premises you are making a representation about.	Unit 6, St Martin's Parade, Bowness-on-Windermere

Your representation must relate to one of the four Licensing Objectives. Please state yes or no.	Yes Or No	Please detail the evidence supporting your representation, or the reason for your representation. Please use separate sheets if necessary
The Prevention of harm to children	No	
To prevent Public Nuisance	Yes	<p>The Town Council have been approached by residents of Bowness-on-Windermere asking for help in dealing with the issues they are currently facing in relation to public nuisance caused by the licenced premises Lago. Given the existing unresolved issues with the current licence the Town Council feel that it would be wholly inappropriate to allow any variation to that licence which could compound the public nuisance issues.</p> <p>This premises is located under residential units who already suffer considerable noise nuisance from Lago. The residents have been in contact with environmental health and have shared numerous recordings of the noise with the Town Council and other authorities. There is a long list of dates on which they have complained directly to the venue about noise nuisance under the current licence. This is at odds with the applicants statement that "we have had very few complaints at all"</p> <p>The DPS has shown no ability or willingness to deal with the issues and enforce the current licence conditions, for instance the stipulation that a member of staff will supervise smokers outside is not carried out or not in any in a manner that meaningfully mitigates the nuisance.</p> <p>Allowing drinkers out onto the pavement will inevitably increase the noise nuisance for the neighbours especially as customers will sit outside in hot weather when the flats upstairs will need to open their windows to cope with the heat.</p> <p>The current opening hours are until 1am at weekends which is impacting the sleep especially of children and residents who need to get up to work over the weekends and to have additional noise from outside is unacceptable.</p> <p>Having glass outside is highly likely to lead to breakages and potential danger for passers by and animals from the splinters. The location of the outdoor area will be next to the resident's entrance. Families going in and out did not move into those flats expecting that they would have to navigate past drunken revellers as they go in and out.</p>

To prevent crime and disorder	No	
Public Safety	No	

Suggested conditions that could be added to the licence to remedy your representation or other suggestions you would like the Licensing Sub Committee to take into account.	<p>Thoroughly sound proofing the venue might go some way to resolve the current indoor noise issues but there is no way outdoor seating won't cause a nuisance for the residents in the flats upstairs.</p> <p>Moving the location of the speakers to low down and limiting the volume especially of the bass again might help with the current indoor noise issues but live music and DJs will still cause nuisance.</p> <p>We strongly oppose the application for an outdoor licence. If however Westmorland and Furness Council allow this we consider it essential that the tables and chairs be taken inside no later than 8pm.</p>
---	--

N.B If you do make a representation you will normally be expected to attend or be represented at a hearing of the application before the Licensing Sub Committee and at any subsequent appeal.

Signed

Date: 28.3.24

**Please return this form along with any additional sheets to: Case Management (Licensing Team), South Lakeland House, Lowther St, Kendal, Cumbria or email to [licensing@southlakeland.gov.uk](mailto:licensing@southlakeland.gov.uk). This form must be returned within the statutory period. Please check with the Licensing Authority.**

## McCarthy, Donna

---

**From:** Andrew Barlow  
**Sent:** 18 March 2024 11:27  
**To:** Licensing  
**Subject:** LAGO unit 6 St Martin Parade

Dear Licensing

We object to the Pavement License Ref PL(A)041722

The application states that the area will be supervised at all times the application does not say what size the area is being applied for that we can see, Please bear in mind that pavements are for pedestrians to have safe sanctuary from road users and this is a Public Road LAGO should have secured a business unit which did have the space outside without compromising a pavement in the first place. People are already walking on the roads to get round their A boards this will put even more people at risk, This will restrict mobility scooters even more forcing them onto the road sooner than needed.



If additional staff are required for this, as they say it's going to be supervised it's safe to assume this will be a large outside area blocking yet another pavement in Bowness up.

The Magic Roundabout seating forces you into the Public road just to get past each other.

The outside area is bound to make additional noise which with current operating allowed hours will add noise till 3.00 am in the morning on Friday and Saturday night where residents live and 11.00 pm other nights.

This is not Fair to residents who live close to this unit for any additional noise which this application will bring.

When we stop at my parents- in-law's, noise is already an issue late into the night and you can't have your windows open in the summer for noise issues (the white house in the picture above). this will make it worst



Having a pavement licence will also push smokers to other peoples properties which will not be fair to those people having to breathe in smokers fumes or have to risk stepping into the road even more.

Already in other areas that have outside licensed areas Glass was all over the pavement outside the Easy Breeze just last Sat 16th March 2024 which i had to carry a dog over this broken glass.



Pavements are blocked with Lago A boards and other A boards.







Lago A board is currently leaning against my Parent in laws Property so there is not much respect from Lago, currently

Rubbish all around them, the street cleaning machine now can't clean because of them, Lago have been told many times about their A board on private property.

We have to clean this mess up. Lago dont do this.



You can see a beer bottle dumped near these A Boards and we are forever recovering beer bottles and drinks Glasses from the outside of my Parent in Laws doorstep.





This outside drinking will only make issues worse.

Please see image of Wheelie Bins A boards Cars on double yellow lines all pushing Pedestrian in to the roads



Before any more pavement licences are added, surely all these issues need addressing.  
As all previous applications, will have said their areas will be supervised !!

Yours Sincerely Andrew and Eleanor Barlow



## McCarthy, Donna

---

**From:** Dickinson, Jackie  
**Sent:** 13 March 2024 09:49  
**To:** Licensing  
**Cc:** McCarthy, Donna  
**Subject:** PL(A)041722 Lago, Unit 6, St Martins Parade, Bowness on Windermere

Good afternoon,

In response to the application I have the following comments on behalf of public protection.

In terms of the prevention of public nuisance I cannot make an informed decision on the application, as the condition applied for contradicts condition 5 of the existing licence.

Regards

**Jackie Dickinson** | (Specialist – Environmental Protection)  
**Westmorland & Furness Council**, South Lakeland House, Lowther Street, Kendal, Cumbria LA9 4DQ  
Tel:0300 373 3300| Direct Tel: 01539 793487 | Email: [Jackie.dickinson@westmorlandandfurness.gov.uk](mailto:Jackie.dickinson@westmorlandandfurness.gov.uk)  
Website: [www.westmorlandandfurness.gov.uk](http://www.westmorlandandfurness.gov.uk)



**Westmorland  
& Furness  
Council**

**A great place to li**

### Our Values



**Ambitious**



**Inclusive**



**Outcome focused**



**Collaborative**



**Responsible**



**Need**